

Candidate Name: _____
Role Interviewed: _____
Interviewer: _____
Date: _____

Dimensions

- Reliability & Incident Management — Score (1–5): _____

1-2: Fails to triage incidents, delays response, or ignores runbooks; causes repeated outages. 3: Follows runbooks, contains incidents, and performs timely mitigation with documented post-incident notes. 4: Leads response across teams, reduces MTTR, and drives effective postmortems with clear action items. 5: Defines incident strategy, enforces SLOs/error budgets, and eliminates classes of incidents through systemic change.

- System Architecture & Scalability — Score (1–5): _____

1-2: Designs brittle single-point solutions and lacks capacity planning or failure domain awareness. 3: Designs redundant components with capacity estimates and basic failure isolation. 4: Architects systems for predictable scale, identifies failure modes, and proposes resilient patterns. 5: Owns cross-service architecture decisions, influences platform roadmaps, and drives large-scale scalability initiatives.

- Automation & Infrastructure as Code — Score (1–5): _____

1-2: Performs manual changes frequently and lacks idempotent automation or versioned infrastructure. 3: Implements IaC for services and environments with repeatable deployments and basic testing. 4: Automates runbooks, CI/CD, and rollback procedures; enforces policy as code. 5: Drives platform automation strategy, creates resilient self-healing workflows, and reduces operational toil significantly.

- Observability & Monitoring — Score (1–5): _____

1-2: Lacks meaningful metrics, noisy alerts, and insufficient logs to diagnose issues. 3: Creates dashboards, sets alerts, and collects logs/traces sufficient for troubleshooting. 4: Defines SLO-based alerts, reduces alert fatigue, and instruments end-to-end traces for latency and errors. 5: Implements proactive observability, drives SLO adoption across teams, and ties telemetry to business outcomes.

1-2: Writes untested, hard-to-read scripts; struggles to debug production problems. 3: Produces readable, tested code and uses debugging tools to identify root causes. 4: Optimizes performance hotspots, performs code reviews that improve reliability, and writes reusable libraries. 5: Drives engineering disciplines that prevent classes of bugs and mentors teams on robust coding practices.

• **Collaboration & Communication — Score (1–5): _____**

1-2: Communicates unclearly in incidents and fails to align stakeholders or document decisions. 3: Communicates status during incidents, writes clear runbooks, and aligns with downstream teams. 4: Facilitates cross-team technical discussions and negotiates trade-offs effectively. 5: Influences product and engineering priorities through clear, data-driven communication and consensus building.

• **Mentorship & Knowledge Sharing — Score (1–5): _____**

1-2: Does not share knowledge, hoards runbooks, or avoids mentoring opportunities. 3: Provides constructive code reviews, updates documentation, and mentors junior engineers occasionally. 4: Regularly coaches peers, leads learning sessions, and improves team on-call capabilities. 5: Builds scalable training, creates onboarding programs, and measurably raises team reliability competence.

Overall Evaluation

Strengths Observed:

Concerns / Weaknesses:

Recommendation (Yes / No / With Reservations):

Final Score (Avg / Weighted):